

PRODUCT RECALL NOTICE

Space and Convector Heater

Screwfix have been made aware that in some circumstances a very small number of products have shown excessive heat build-up in the plug, leading to scorching or deformation of the plug itself.

Despite rigorous quality control procedures, Screwfix has identified a potential safety issue with these electric heaters. Due to the potentially serious nature of the risk and our commitment to safety, we have taken a precautionary decision to recall these products and have already removed them from sale.

The products effected are:

Code	Product Description	Barcode	Model Number
1740P	D030Y FREESTANDING SPACE HEATER 3000W	3663602911098	D030Y
2934P	CONVECTOR 3000W TURBO + THERMOSTAT + TIMER	3663602910930	DL18A

These products were offered for sale between 05/09/2016 and 29/03/2017.



1740P



2934P

If you have purchased either product from us, please stop using it immediately and unplug it from the electricity supply.

Please return it to your local **Screwfix Trade Counter** where you will be given a refund to the full value of your purchase. Alternatively, we can arrange collection of the item(s), please contact us on **03330 112 112** for a collection to be arranged and a full refund provided.

If you have purchased either of these heaters for customers in the course of your own business, please contact them immediately, advise them to stop using the heater and make arrangements for it to be removed.

Thank you in advance for your co-operation in this matter and we apologise for any inconvenience caused.